

## **AN EVEN BETTER PLACE TO WORK SURVEY – FEEDBACK**

*following a 3-month pilot session with 100 members from  
YEOVIL HOSPITAL, NHS FOUNDATION TRUST*

### **What has gone well?**

- The process has been really interesting, the team found the exercises helpful and very positive. It has allowed communication to open up and for us to discuss issues as one team.
- Staff engagement with the tool, making time to undertake it, team morale.
- It has given the team time to spend together focussing on non-financial issues.
- The tool-kit of guides is incredible. I have never come across such a useful set of resources. The launch event was also excellent. The scheme is useful because it is very practical in nature.

### **What has been the time cost?**

- Quite a lot of time has been spent, however I believe this is an investment with huge returns. However the fact that the exercises are less than half an hour means they are easy to do and don't take too much time away from the office.
- Once every fortnight for 30 minutes.
- We have covered this during the team updates so no real additional costs.

### **How have people reacted to the programme and the speed training activities?**

- Positively, they really enjoy them.
- They enjoyed them very much and had fun.
- Happy with the programme.
- Very positively.

### **In what ways has it made a difference to morale, working relationships and collaboration amongst team members?**

- Really prompted positive discussions and openness. The team at first found it difficult to listen to positive feedback but when we got further into the session they really enjoyed it.
- It is difficult to say as I don't work in the office with them, but I think it has brought them closer as a team, and has potentially helped new members of the team integrate more quickly.
- Early days. Generally positive. Currently workload in the team is very high and this will help to maintain a positive morale.
- It was a very powerful way to give feedback and boost morale.

### **What other returns to the Trust are we noticing?**

- Awareness of each other's strengths, what is important to them and as a team how we can develop together.
- Hopefully a more positive team (Endoscopy booking officers).

### **Should we continue with the programme? Roll it out further across the Trust?**

- Absolutely.
- Yes.
- Yes.